SecuRemote Installation Instructions for Use With ETS-FTP

Introduction

In order to install SecuRemote, you must have received a TSSMS Account Authorization Notice indicating that you have an authorized TSSMS account. The TSSMS Account Authorization Notice contains three important pieces of information:

(1) SecuRemote Download Password
(2) SecuRemote TSSMS User_ID
(3) SecuRemote Initial Password

Keep the TSSMS Account Authorization Notice nearby as you will need to have this information during the installation process.

There are a number of additional requirements for insuring that SecuRemote will work. You can check these requirements by looking at the document SecuRemote Requirements.

> **Note: SecuRemote must be installed on the same computer on which ETS-FTP is installed.**

Obtaining the SecuRemote Installation Program

(1) Before installing SecuRemote, you must obtain the SecuRemote installation program from the EPA Web site. The SecuRemote installation program may be downloaded from the following site:

> http://www.epa.gov/ntsd/securemote

> **Note: You cannot use an existing version of SecuRemote. You must install the pre-configured SecuRemote software which can only be obtained from the EPA.**

(2) On this page, select one of two self-extracting executable files to download depending on what operating system is running on the computer on which SecuRemote is to be installed. If the operating system is **Windows 95** or **Windows 98**, select the **SR-Win-AG** file. If the operating system is **Windows NT 4.0**, select the **SR-NT-AG** file.

> Depending on how your browser is configured, clicking on the link will either begin downloading the SecuRemote installation file or you will need to select where you want the file to be saved. Save the file to a temporary directory on your local hard drive.

> **Note: The self-extracting executable file for Windows 95 and Windows 98 is approximately 4.3 MB in size, and the self-extracting executable**

file for Windows NT 4.0 is approximately 4.6 MB in size.
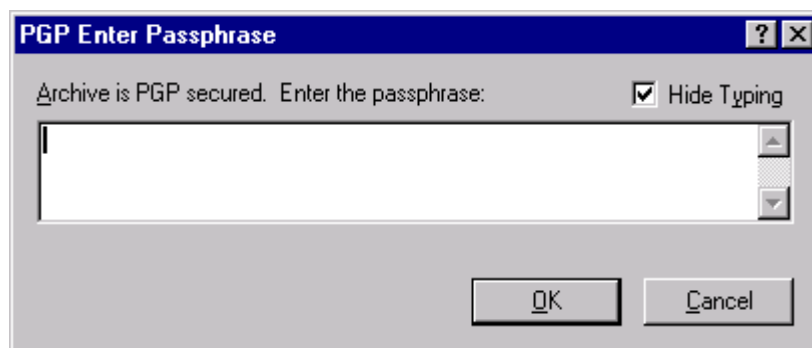
Extracting the SecuRemote Installation Files

(1) After the SecuRemote installation file has been downloaded you will need to run the self-extracting executable file that you downloaded to extract the installation files.

   Note: Before beginning the installation, close any other programs that are running. This is necessary because the computer will need to reboot after SecuRemote has been installed.

(2) If necessary, move the self-extracting executable file to a temporary directory on the computer on which SecuRemote will be installed.

(3) Open Windows Explorer. Change to the directory holding the self-extracting executable file you just downloaded. Double-click on the self-extracting executable file (either **SR-Win-AG.exe** or **SR-NT-AG.exe**) to begin extracting the files.

(4) After double-clicking the self-extracting executable, you will be prompted to enter a passphrase. In **upper case**, type in your SecuRemote Download Password from your TSSMS Account Authorization Notice.

   Note: If you have difficulties typing in the password, uncheck the Hide Typing box to view the characters you are typing.

   Click OK to begin extracting the installation files.

Installing SecuRemote

(1) During the extracting of the files, a new directory will be made. The name will be either **SR-NT-AG** or **SR-Win-AG** depending on which self-extracting file you

unzipped. Change to the new directory, and double-click the file **setup.exe** to begin the installation of SecuRemote.
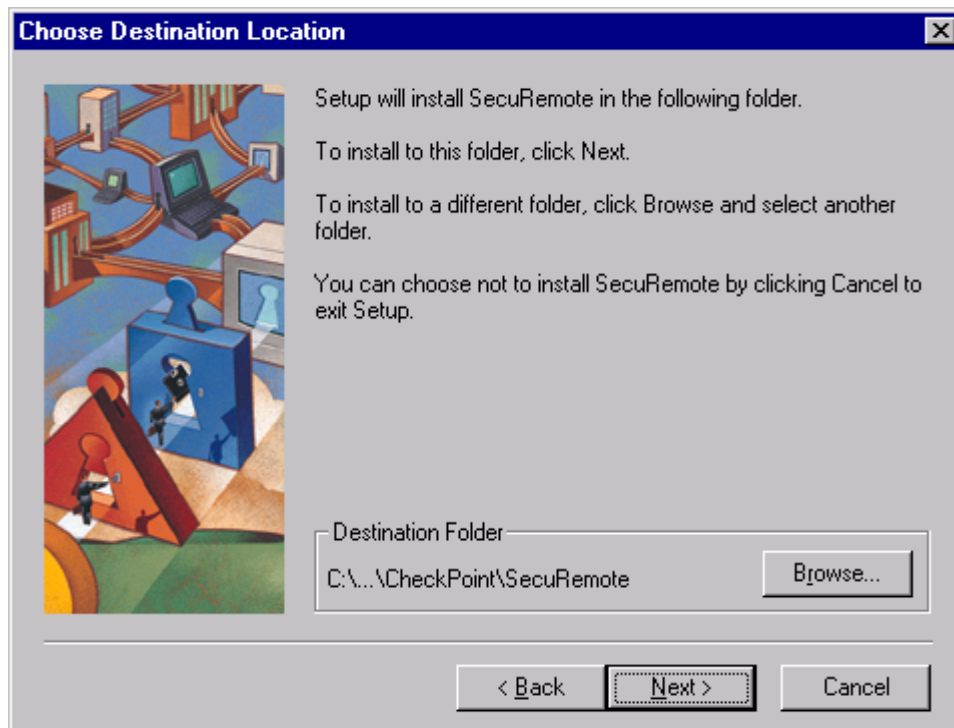
(2) Click Yes on the Software License Agreement page.
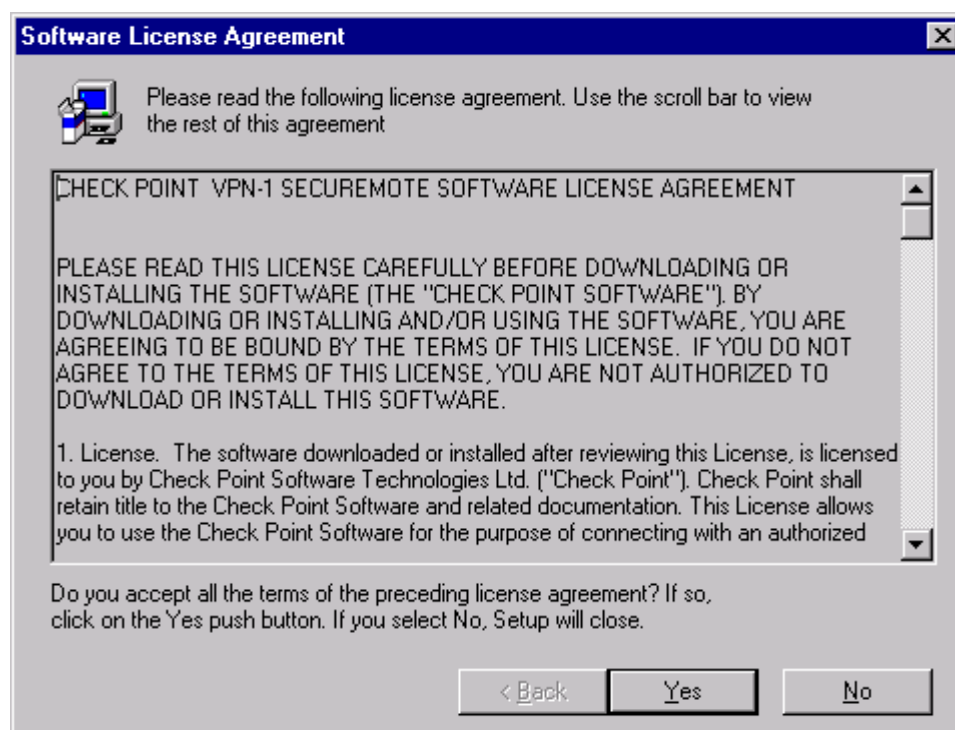

(3) Click Next on the Welcome Screen.

(4) Click Next on the Choose Destination Location screen to accept the installation of SecuRemote in the default path. Otherwise click the Browse button to select another path, and then click Next.
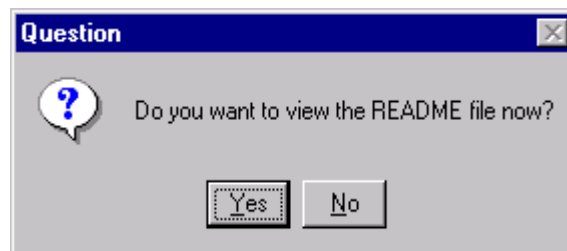

(5) Ensure the "Install SecuRemote WITHOUT Desktop Security" option is selected and then click Next.
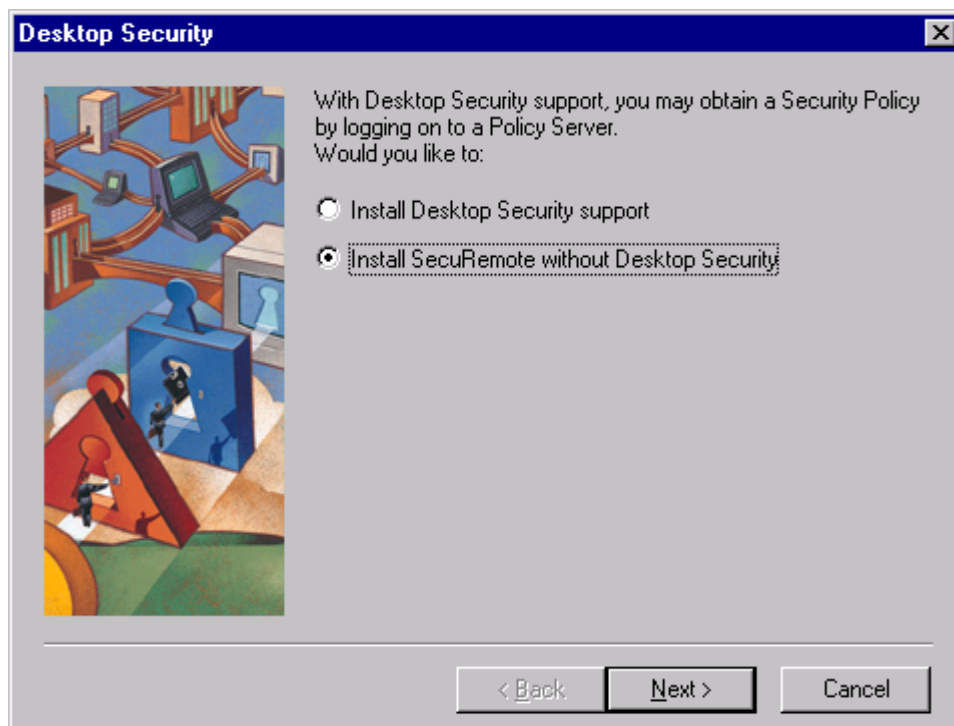
(6) Ensure that "Install SecuRemote on ALL Network Adapters" option is selected and then click Next.
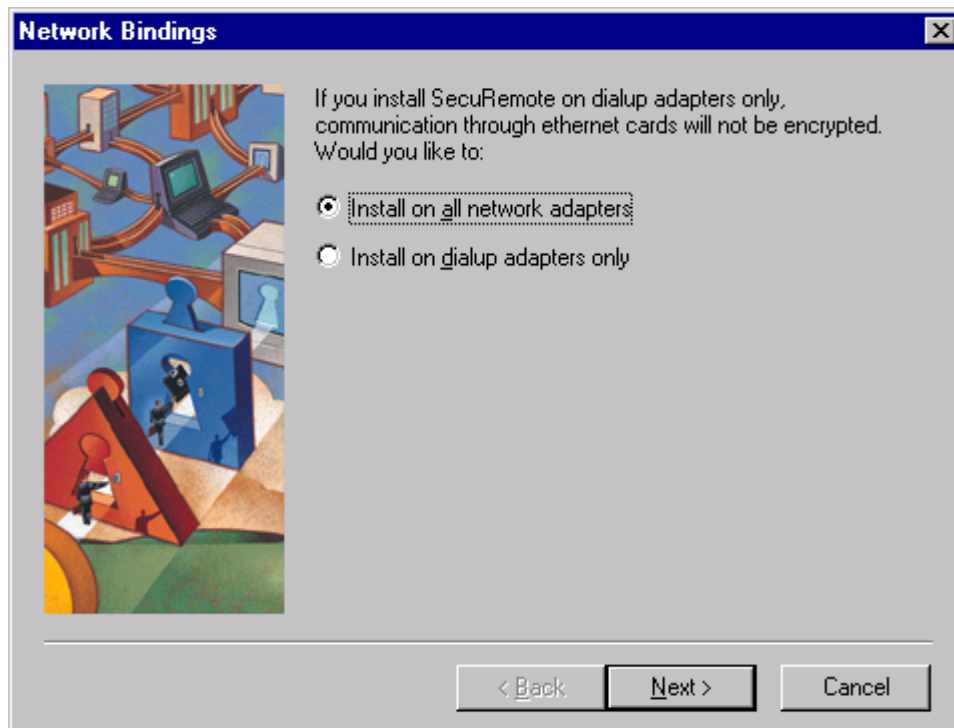
(7) Click No, to not view the README file.

(8) Ensure that "Yes, I want to restart my computer now" option is selected and then click Finish.

Note: If you did not close any open programs before installing SecuRemote, you can get to the open programs by pressing and holding the ALT key, then pressing the TAB key. Ensure that you have saved any work that may be open.
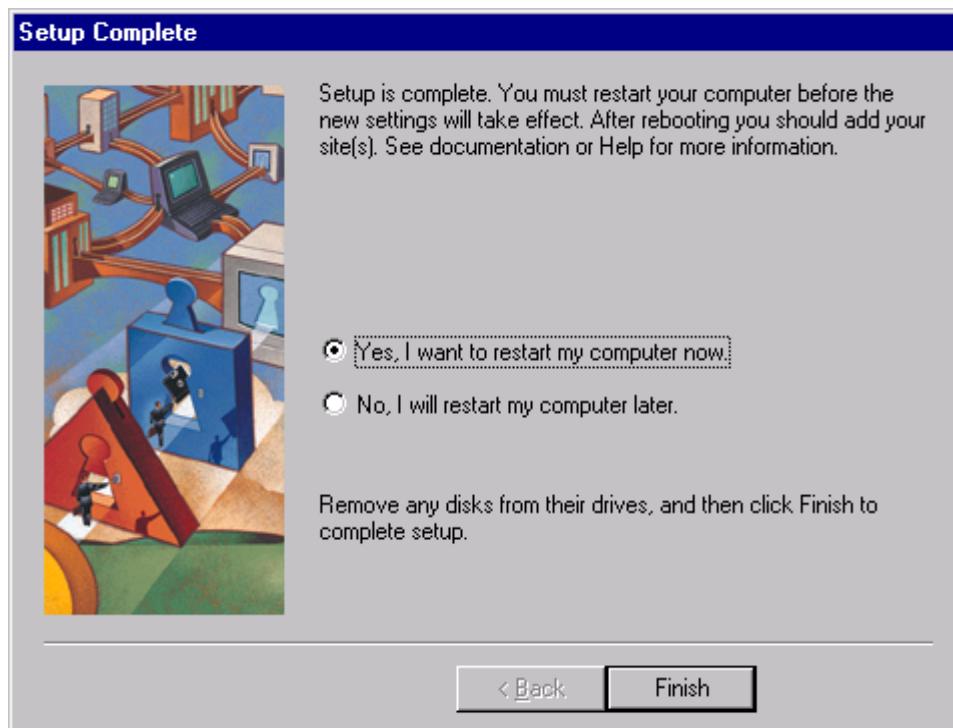

Configuring SecuRemote

(1) After your computer reboots, a new icon shaped like an envelope with a key will appear in the system tray. (The system tray is located in the lower right-hand corner of the Windows desktop next to the clock.) If the icon is in the system tray, SecuRemote has been properly installed.

(2) Login to the Internet, if you are not already connected.

(3) Open the SecuRemote program by clicking on the envelope and key icon in the system tray. The SecuRemote window will open.
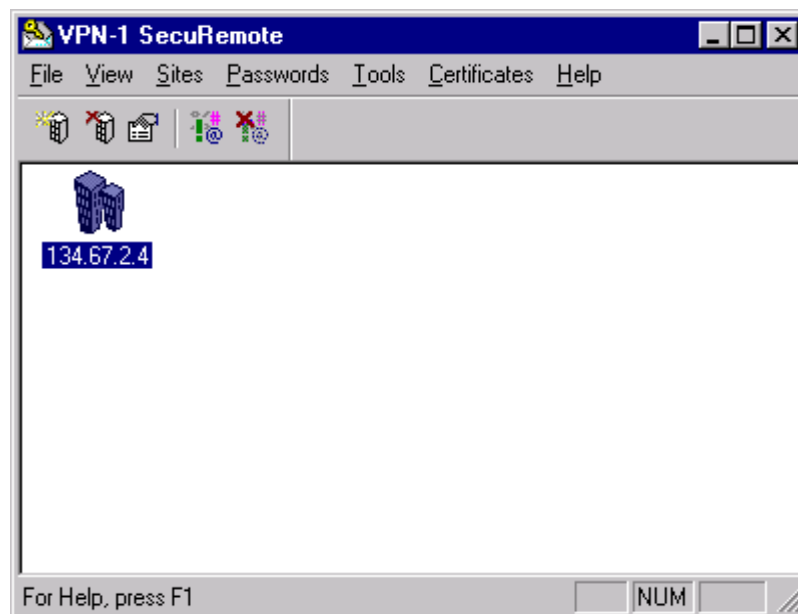

(4) Select the icon in the SecuRemote window by clicking on it once.

(5) Select Set Passwords from the Passwords menu.
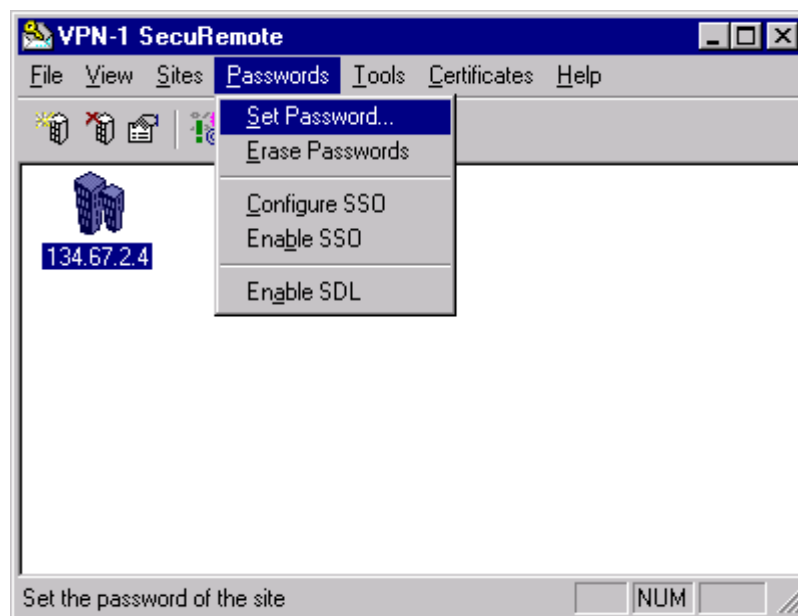
(6) Enter your SecuRemote TSSMS User-ID in the User Name box, and enter your SecuRemote Initial Password in the Type in password now box. The password is case-sensitive; it should be entered in lowercase. Click OK to save this information.
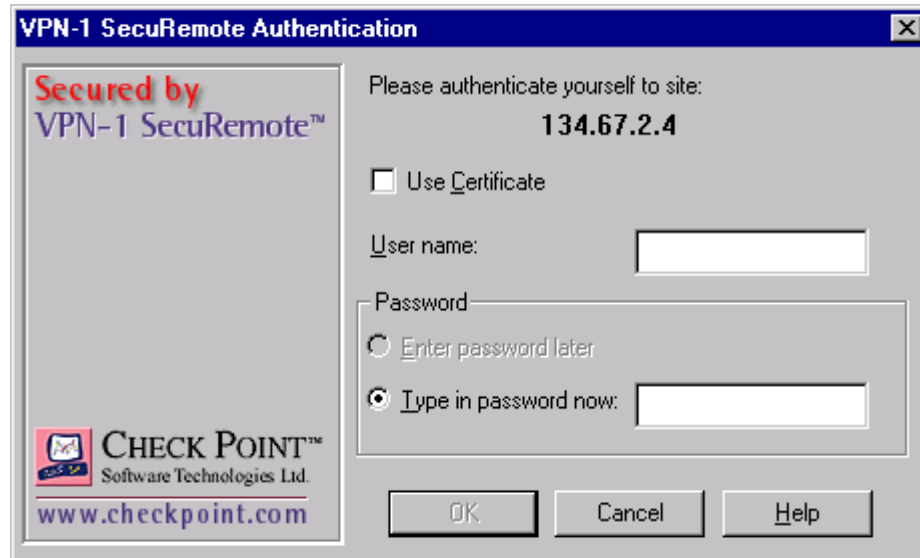
(7) Close SecuRemote by clicking on the File menu and selecting Exit.
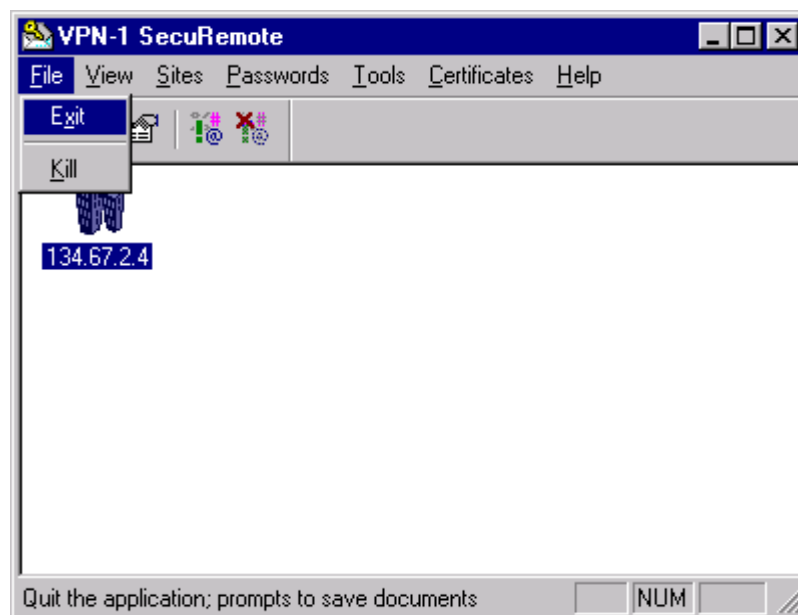
Changing Your SecuRemote Password

To change your SecuRemote password, you must access an EPA SecuRemote password change web page. The password must be a least 8 characters long and contain both alpha (letter) and numeric (number) characters. The following characters **cannot** be used in the password:

~!@#$%^&*()_+=>?/'";:\|][}{

> **Note: After you have changed your password, it must be changed every 90 days.**

(1) Use an HTML browser to connect to https://sr3a1.nccr.epa.gov. If you have access to the password change menu you are successfully communicating data through SecuRemote and the IP protocol 50 tunnel which SR establishes.

(2) Login with your current TSSMS user name and SecuRemote password. The password is case-sensitive.

(3) Enter the old password, the new password, and the confirmation of the new password. Click the Submit button.

(4) After successfully changing your password, click Logout to exit.

> **Note: The first time you attempt to connect to this web site, the delay introduced by entering a user name and password may cause the SecuRemote Client to time-out. In this case, you should try to reconnect.**

Uninstalling SecuRemote

(1) If SecuRemote is in the system tray, right-click on the SecuRemote icon (the envelope with a key icon) and select Kill from the menu. (The system tray is located in the lower right-hand corner of the Windows desktop next to the clock.)

(2) Click on the Windows Start button and select Settings and then Control Panel from the menus.

(3) Double-click on the Add/Remove Programs icon.

(4) Select SecuRemote 4.1 SP-1, and then click the Add/Remove button.
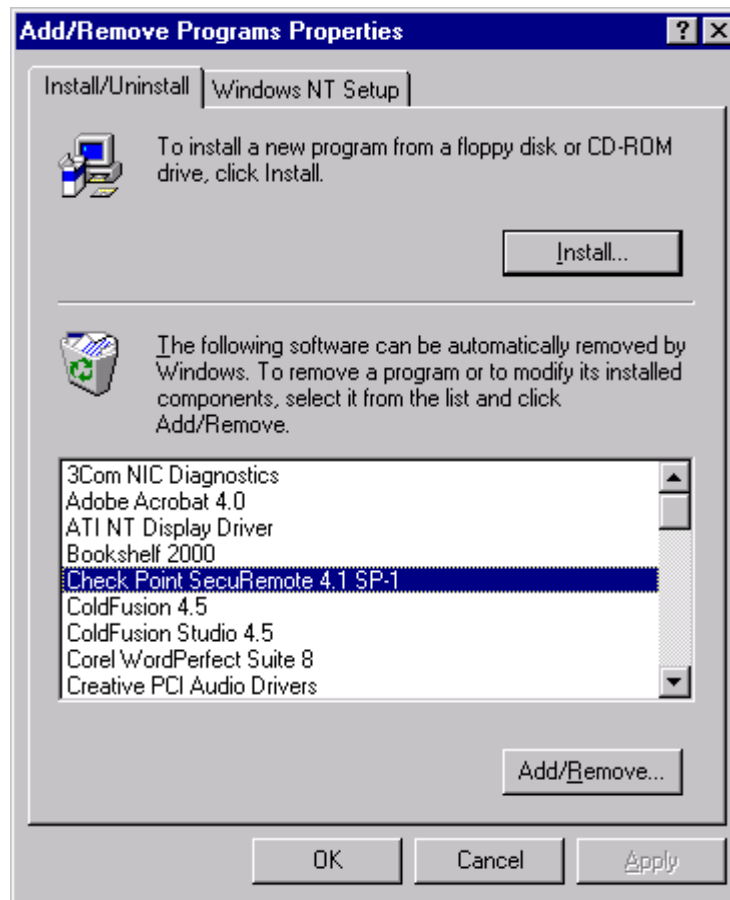
(5) After the uninstalling process is complete, delete the directory in which SecuRemote was installed. Normally this is C:\Program Files\Checkpoint.

(6) Reboot the computer.

Updating Existing SecuRemote Software

(1) Completely uninstall SecuRemote according the instructions above in the section Uninstalling SecuRemote.

(2) Install the new version according to the instructions above in the section Installing SecuRemote.

Disabling SecuRemote

    (1) To temporarily disable SecuRemote, open the SecuRemote client by clicking on the SecuRemote icon (the envelope with a key icon) in the system tray. (The system tray is located in the lower right-hand corner of the Windows desktop next to the clock.)

    (2) Right-click on the EPA site icon and select disable.

    (3) The EPA site icon will be crossed out.
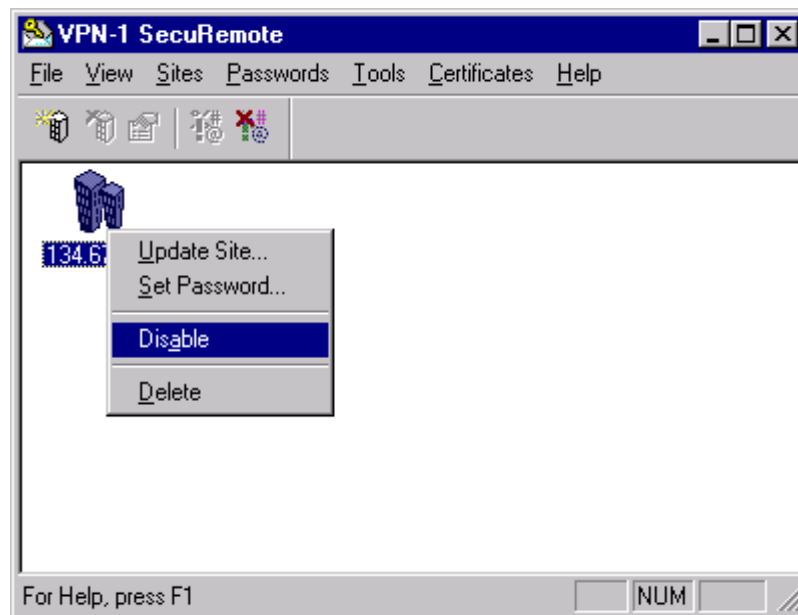
Enabling SecuRemote

    (1) To enable SecuRemote after it has been disabled, open the SecuRemote client by clicking on the SecuRemote icon (the envelope with a key icon) in the system tray. (The system tray is located in the lower right-hand corner of the Windows desktop next to the clock.)

    (2) Right-click on the disabled EPA site icon and select enable.

(3) The EPA site icon will no longer be crossed out.